



Training and Support

All installation, training, and on-going support services for imaging and it modules is provided directly by ITG. Our programmers and engineers do the initial set-up and configuration of the imaging software and link imaging with your existing accounting package. They also provide the on-going technical support for all aspects of the imaging system and its components. As long as there is some type of remote access, such as VPN, the programmers can handle virtually any support issue immediately without the need to schedule an on-site trip.

Once the imaging system is installed, our trainers come to your site to do the user training. The users are trained on the imaging system using your own forms, documents, and processes. In most installations, the training is completed in just 2 days. Our trainers also provide on-going training via the web. These training sessions are set up on an “as needed” basis at the request of the client.

The IMIGIT User Manual is available for download from our web page.